2013 Warranty and Consumer Information Manual

OPTIMA HYBRID

KIA MOTORS

Table of Contents

Welcome 2

Warranty Coverage 3

New Vehicle Limited Warranty 4

Hybrid System Warranty 14

Anti-Perforation Limited Warranty 15

Federal Emission Control Warranty 17

California Emission Control Warranty 25

Replacement Parts and Accessories
Limited Warranty 31

Scheduled Maintenance Record 35

Dealer Certification 39

When you need to talk to Kia and Roadside
Assistance 40

Welcome from Kia

The latest engineering techniques have been incorporated into the design and production of your Kia Vehicle. From the moment you get behind the wheel of your new Kia Vehicle, you'll notice how satisfying it feels; a feeling you'll appreciate for as long as you own your Kia Vehicle. You'll also be pleased by how strongly we stand behind every Kia Vehicle. The New vehicle 60 month/60,000 Miles Limited Warranty described in this manual is one of the finest available.

This warranty and consumer manual details the warranties provided by Kia. You should consult this manual and your Owner's Manual to ascertain the maintenance intervals you need to follow to maintain your warranty coverage.

In addition, your Authorized Kia Dealer will take care of your service needs using Kia Genuine Parts and Kia Genuine Accessories. These parts are covered by a "Replacement Parts and Accessories Limited Warranty". Please see the contents of this manual for coverage terms.

At Kia, it's not enough to sell vehicles that look pleasing in the showroom. We're committed to making sure you enjoy your Kia for years to come.

Warranty Program Coverage at a Glance

This overview chart illustrates warranty coverage and term by months and miles. Please refer to the appropriate sections in this book for detailed information regarding each of these warranties.

			WARRANTY TERM(whichever comes first)	
			Months in Service	MILES IN SERVICE (10,000 20,000 30,000 40,000 50,000 60,000 70,000 80,000 90,000 100,000 150,000)
LIMITED WARRANTY		Basic	60	60,000
		Power Train*1	120	Original Owner Only 100,000
		Service Adjustment	12	12,000
		Original Equipment Battery	24	Unlimited
		Paint	36	36,000
		Audio / Entertainment	36	36,000
		Anti-Perforation	60	100,000
		Hybrid System	120	100,000
EMISSION WARRANTY	Federal	Emissions Defect		
		• Any Related Parts	24	24,000
		• Specific Parts	96	80,000
		Emission Performance		
		• Any Related Parts	24	24,000
		• Specific Parts	96	80,000
	California	Emissions Defect		
		• Any Related Parts	36	50,000
		• Specific Parts*2	84	70,000
		• SULEV*3	180	150,000
		Emission Performance	36	50,000
Replacement Parts & Accessories			12	12,000

NOTE: Tires are warranted by the tire manufacturers.

*1 Original owner 120 Months/100,000 Miles Second and Subsequent Owner(s) 60 Months/60,000 Miles.

*2 Except those specified parts covered by the Federal Emission Performance Warranty.

*3 SULEV covers specific parts for 180 months / 150,000 miles, whichever occurs first. This Limitied California Emission Control Warranty applies ONLY to SULEV vehicles which are first sold as new vehicles by dealers in California or any other states adopting and mandating the California Emission Standards. These warranties do not provide any further warranty coverage beyond what is required by state law.

What is Covered
New Vehicle Limited Warranty

Subject to the other terms and conditions of this limited warranty manual, Kia Motors America, Inc. ("Kia") warrants that it will arrange for an authorized Kia dealer at locations of its choice to provide for the repair of your vehicle if it fails to function properly during normal use. Such service facilities will remedy such failures to function properly at KMA's expense, if you present your vehicle to such a service facility during its normal operating hours, provide sufficient information to permit a proper identification and diagnosis of the failure to function, and permit the facility adequate time to perform the necessary repair. As this obligation is subject to the terms, conditions and limitations of this Manual, you should refer to the manual to understand which repairs and replacements are covered by this warranty. If an Authorized Kia Dealer declines or fails to carry out a proper repair or replacement of a factory installed part covered by this limited warranty without charge to you, Kia will (a) determine if the repair or replacement requested by you is covered by this New Vehicle Limited Warranty and, if so, (b) obtain cooperation from an Authorized Kia Dealer to conduct such repair or replacement without charge to you. However, Kia's obligation to do (a) and (b) requires you to contact the Kia Consumer Assistance Center and provide all materials needed by them to carry out those obligations to you. The Center can be contacted at the address or phone number provided in the Kia Owner Satisfaction and Assistance Section of this manual, or can also be found at the Kia website at http://www.kia.com.

Parts replaced under any warranties in the Manual become the property of Kia.

1. The Warranty Period

The New Vehicle Limited Warranty is divided into various warranty periods. For the purpose of all warranties contained in this Manual(other than warranties on replacement parts or accessories installed after the Kia Vehicle was placed into use), the warranty period begins on the Date of First Service. "Date of First Service" means the first date the Kia Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental

or fleet vehicle), whichever is earliest. Moreover, whenever this manual refers to a warranty period of months/miles, it means whichever comes first. Any remaining portion of any warranty, except the 120 month/100,000 mile Power Train (Original Owner) warranty, is fully transferable to subsequent owners.

2. Warranty Coverage

- **Basic Warranty Coverage**

Except as limited or excluded below, all components of your new Kia Vehicle are covered for 60 months/60,000 miles from the Date of First Service, whichever comes first (Basic Limited Warranty Coverage). This Warranty does not cover wear and maintenance items, or those items excluded elsewhere in the Manual. See "Exceptions" and "What is Not Covered."

- **Power Train Coverage**

For Original Owners (defined below), the Power Train Limited Warranty begins upon expiration of the 60 month/60,000 mile Basic Limited Warranty Coverage, and will continue to cover the following components up to 120 months or 100,000 miles from the Date of First Service, whichever comes first. It does not cover normal wear and tear, maintenance, or those items excluded elsewhere in this manual. See "Exceptions" and "What is Not Covered."

The items covered by the Power Train Limited Warranty include:

- **In the Engine:** Cylinder block, cylinder head and all internal parts, timing gear, seals and gaskets, valve cover, flywheel, oil pump, water pump and turbo charger..
- **In the Transaxle:** Drive shafts, universal joints, front hubs, bearings, seals and gaskets.
- **In the Axles:** Axle shafts and C-V joints (couplings), seals, hub and wheel bearings.
- **In the Transmission:** Transmission case, transfer case, torque converter and all internal parts, seals, and gaskets.

- **In the Differentials:** Front and rear differential assemblies, cases, all internal parts, seals and gaskets.
- **In the Propeller Shafts:** Drive shafts, universal joints.

*Auto Transmission of HEV vehicle is covered under HYBRID SYSTEM WARRANTY. See the detailed information in the Hybrid Warranty section on page14.

- **Original Owner**

  An Original Owner is defined as the first retail purchaser or lessee of the Kia Vehicle who takes delivery of the Kia Vehicle on its Date of First Service. If the Kia Vehicle was first placed in service as a lease vehicle, and the lessee purchases the vehicle at the end of the lease, the 120 month/100,000 mile Power Train Limited Warranty remains in effect. The Power Train Limited Warranty is not transferable to subsequent owners.

- **Vehicles Placed in Commercial Service**

  The 120 month/100,000 mile Power Train Limited Warranty also excludes all coverage for any Kia Vehicle that has been placed into any form of commercial service, including but not limited to taxi, route delivery, livery service, or rental.

- **Adjustment Coverage**

  Service Adjustments are covered for the first 12 months/12,000 miles. Service adjustments means minor repairs not usually associated with the replacement of parts, such as wheel balance and alignment, freeplay or tension adjustments of cables, belts, levers and pedals, engine adjustments (idle speed, etc.), body parts and fittings.

3. Exceptions

The items specified below are covered for periods different from the basic coverage.

- **Air Conditioner Refrigerant Charge**

  Air conditioner refrigerant charge is covered for the first 12 months of the warranty period regardless of mileage. Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

- **Audio / Entertainment System**

  An original equipment radio, compact disk player, OE DVD / RSE (Rear Seat Entertainment System) or navigation system is covered for the first 36months/36,000 miles.

- **Battery (Non Hybrid)**

  The original equipment battery is covered by a limited warranty for a period of 24 months, regardless of mileage. During 24 months of the warranty period, a defective battery will be replaced at no cost to you. Kia will cover diagnostic, installation and replacement battery costs.

  Kia will not reimburse you for any portion of the cost of a non-Kia replacement battery.

  * Refer to page 24 for Hybrid Battery Pack Coverage.

- **Brake and Clutch Linings**

  Brake linings, including pads and shoes, and clutch linings are warranted for 12 months/12,000 miles, whichever comes first, if they fail to function properly during normal use. Brake linings are designed to wear out as part of the process of stopping your vehicle safely and consistently while providing reasonable levels of noise and vibration during normal use. Brake or clutch linings function properly during normal use even if they need replacement in less than the full warranty period. Rather, most replacements at lower mileage are required by driver usage habits which can cause high rates of wear. In addition, brake lining wear is substantially increased by environmental conditions such as exposure to road salt or due to regular driving in stop and go rush hour traffic. The more wear factors which are present, the more rapid the wear. Resulting repairs and replacements of linings are not covered by your warranty.

- **Paint**

  Paint repairs due to non-impact discoloration, fading, cracking, chipping, or flaking are covered for the first 36 Months/36,000 miles.

- **Seat Belt Warranty-Kansas**

  The seat belts in Kia Vehicles originally sold in the State of Kansas are covered under the New Vehicle Limited Warranty for a period of 10 years, regardless of mileage, when the repairs are performed by an Authorized Kia Dealer in Kansas.

4. Limited Liability

Liability under this warranty is limited solely to the repair or replacement of factory installed parts if they fail to function properly during normal use. Such repair or replacement shall be carried out by an Authorized Kia Dealer at its place of business. This warranty does not include any other expense, including but not limited to those for any replacement transportation or for the loss of use of your Kia vehicle.

The following items are not covered:

Damage due to Factors Beyond the Manufacturer's Control.

Examples of these factors include, but are not limited to:

- Misuse of your Kia Vehicle such as driving over curbs, or other hazardous objects or road structures or into roadway maintenance or construction areas, overloading the vehicle, racing or engaging in activities or uses not described in your owner's manual or in Kia's product literature.
- Accidents and incidents that damage your Kia vehicle including but not limited to collision, fire, theft, riot.
- Alteration, modification, tampering, rewiring.
- Damage or corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), road salt, hail, wind storm, lightning, floods and acts of God. This limitation also includes damage to vehicle assemblies such as brakes and suspension.
- Changes to vehicle appearance caused by normal use and exposure, corrosion to underlying metal when paint integrity is not consistently maintained.
- Consumer induced damage caused by fluid spills, burns in carpet, seats, trim or other damage that is not considered a defect in material or workmanship.
- Window glass that is broken, chipped, scratched or damage from outside influence is not considered a defect in material or workmanship
- Paint or vehicle finish damage caused by applying chemicals to the paint surface
- Damage caused by installing incorrect tires(size etc)
- Damage caused by the installation of any part that is not equal to the OE part in quality of material or workmanship

Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants.

- Improper maintenance or the use of other than the specified fuel, oil or lubricants recommended in your Owner's Manual. It is your obligation to ensure that you obtain all fuels, oils and lubricants from reliable vendors using quality products which meet the Kia specifications identified in your Owner's

Manual. In the event that problems result to your vehicle due to service from vendors who use reduced quality products, your vehicle warranties will not provide coverage.

- Damaged brake rotors and drums resulting from failing to replace brake pads and/or shoes before they have worn sufficiently to damage such rotors and drums. It is your obligation to ensure adequate inspections to prevent rotor and drum damage due to pad/shoe wear.

Manufacturer Design Choices

- The choices made in designing your vehicle, including the materials chosen for parts and components.
- Note: A material is not defective or underperforming under your warranty because a better, stronger, more durable or more suitable material could have been used.
- Note: All vehicle dimensions and measurements are made solely at the discretion of the manufacturer and are not warranted to be suitable for you or anyone else who uses your vehicle.

Normal Deterioration

- Replacement or repair of parts intended to wear including the friction wear parts of the brakes, including brake pads and shoes, spark plugs, belts, clutch linings, filters, wiper blades, bulbs, fuses, and other wear and consumable items.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Kia Vehicle.

Normal Maintenance

- Normal maintenance services such as: cleaning and polishing, minor adjustments, lubrication, oil/fluid changes, filters, anti- freeze coolant replenishment, wheel alignment and tire rotation unless such services are performed as part of a covered warrantable repair.
- Normal maintenance items including but not limited to spark plugs, engine belts, filters, wiper blades, and bulbs are not warranted. However, as a matter of policy, Kia will repair or replace such maintenance items of a new vehicle during the vehicle's initial ownership period, but only up to the first service interval or 12 months/12,000 miles, whichever comes first.

- Maintenance services described as “Scheduled Maintenance Services”, “Owner Maintenance Services” or “Appearance Care” in your Owner’s Manual.

Altered Mileage

- Any repair of a Kia Vehicle on which the odometer has been altered or on which the actual mileage cannot be reasonably determined.

  (When replacing the speedometer, the “Speedometer Replacement Record” on the inside front cover of this manual must be filled in by an Authorized Kia Dealer).

Extra Expenses and Damages

- Any economic loss or other incidental, special, consequential, or exemplary damages. This includes, without limitation, payment for loss of use of the Kia Vehicle, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.

Tires

- Tires are warranted by the tire manufacturers and not by Kia. In the event that you need assistance, please contact your Kia dealer or refer to the tire warranty pamphlets provided with your Kia Vehicle for details.

Salvage or Total-Loss Vehicles

- Any Kia Vehicle that has ever been or should have been issued a “salvage” title or similar “branded”title under any state’s law; or has been declared a “total loss” or equivalent by a financial institution or insurance company. This exclusion does not apply to Emission Warranties, Replacement Parts Limited Warranty or any recalls or campaigns.

Production Changes

- Kia and its Authorized Kia Dealers reserve the right to make changes in vehicles built and/or sold by Kia and its Authorized Kia Dealers at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold.

Your Responsibilities in Order to Maintain Your Warranties

Maintenance

You are responsible for properly operating and maintaining your Kia Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you must follow the maintenance requirements described in your Owner's Manual for severe driving conditions in order to maintain your warranties.

Maintenance Records

You should retain maintenance records since it may be necessary in some instances for you to prove that the required maintenance has been performed. The "Scheduled Maintenance Record" beginning on page 35 should be filled in when regular maintenance is performed. Keep all receipts and make them available in case questions rise about the services requested and provided.

To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in the United States during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that when possible you return to the dealership where you purchased your Kia Vehicle in order to ensure continuity in service and maintenance. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Kia" starting on page 40.

Other Terms

This warranty is applicable to Kia Vehicles registered and normally operated in the United States.

Service and Maintenance Outside the United States

If you are going to be driving outside the United States, it is important that you contact us at (800) 333-4542 in order to determine what service and warranty coverage is available in the area you will be travelling.

THE DURATION OF ALL IMPLIED WARRANTIES, IF ANY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE LIMITED RESPECTIVELY TO THE DURATION OF THESE EXPRESS WARRANTIES.

THESE WARRANTIES ARE GIVEN IN LIEU OF ALL OTHER EXPRESSED WARRANTIES (EXCEPT ANY SET FORTH SEPARATELY IN THIS MANUAL) ON THE PART OF KIA MOTORS AMERICA, INC. OR THE AUTHORIZED KIA DEALER SELLING YOUR KIA VEHICLE. NO DEALER, OR ANY AGENT OR EMPLOYEE THEREOF, OR ANY OTHER PERSON, IS AUTHORIZED TO EXTEND OR ENLARGE THESE WARRANTIES. KIA MOTORS AMERICA, INC. SHALL NOT BE LIABLE FOR ANY ECONOMIC LOSS, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, OR ANY SERVICE NOT EXPRESSLY PROVIDED FOR HEREIN.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

What is Covered

Repair or replacement of HYBRID SYSTEM components listed below, originally manufactured or installed by Kia Motor Company, Kia Motors Manufacturing Georgia (KMMG) or Kia Motor America (KMA) that are found to be defective in material or factory workmanship under normal use and maintenance, except any item specifically referred to in the section "What is Not Covered". Towing expense to the nearest Kia Dealership or authorized service location is covered when the vehicle is inoperable due to a warrantable defect within 10 years from the date of original retail delivery or date of first use, or 100,000 miles, whichever occurs first. "Owner's Responsibilities" and "Obtaining Warranty Service" are the same as specified under the Kia New Vehicle Limited Warranty. Repairs will be made using new Kia Genuine Parts or Kia authorized remanufactured parts.

The Warranty Period

The Warranty period for the following HYBRID SYSTEM components is limited to 10 years from the date of original retail delivery or date of first use, or 100,000 miles, whichever occurs first.

Note : For California Emissions Vehicles (excluding Pennsylvania and Washington), the Hybrid System is covered for 10 years from the date of original retail delivery or date of first use, or 150,000 miles, whichever occurs first.

Hybrid System

Hybrid Battery Pack Assy, Hybrid Starter & Generator, Hybrid Power Control Unit, Auto Transmission & Traction Motor including housing case, clutch and all internal parts.

Owner's Responsibilities

Your responsibilities are the same as those described in the Kia New Vehicle Limited Warranty.

What is Not Covered

Items not covered by this warranty and any exclusion or limitations relating to this warranty are the same as those set forth in the "What is Not Covered" section of the Kia New Vehicle Limited Warranty already described in this handbook. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS ARE NOT COVERED UNDER THIS WARRANTY.

Subject to the other terms and conditions of this limited warranty manual, Kia Motors America, Inc. ("Kia") warrants that it will arrange for independent Kia brand service facilities at locations of its choice to provide for the repair of your vehicle if it fails to function properly during normal use. Such service facilities will remedy such failures to function properly at KMA's expense, if you present your vehicle to such a service facility during its normal operating hours, provide sufficient information to permit a proper identification and diagnosis of the failure to function, and permit the facility adequate time to perform the necessary repair. As this obligation is subject to the terms, conditions and limitations of this Manual, you should refer to the manual to understand which repairs and replacements are covered by this warranty. If an Authorized Kia Dealer declines or fails to carry out a proper repair or replacement of a factory installed part covered by this limited warranty without charge to you, Kia will (a) determine if the repair or replacement requested by you is covered by this Anti Perforation Limited Warranty and, if so, (b) obtain cooperation from an Authorized Kia Dealer to conduct such repair or replacement without charge to you. However, Kia's obligation to do (a) and (b) requires you to contact the Kia Consumer Assistance Center and provide all materials needed by them to carry out those obligations to you. The Center can be contacted at the address or phone number provided in the Kia Owner Satisfaction and Assistance Section of this manual, or can also be found at the Kia website at http://www.kia.com.

1. Warranty Period

The warranty period is for the first 60 month/100,000 miles from the date of first retail delivery or when it is first put into service, whichever comes first.

2. What is Not Covered

- Any perforation due to corrosion of the Kia Vehicle which is caused by industrial fallout, accident, damage, abuse, vehicle modifications or damaging or corrosive cargo in the Kia Vehicle.
- Any surface corrosion of the Kia Vehicle which does not result in perforation, such as that caused typically by sand, salt, hail or stones.
- Any perforation due to corrosion of a part of the Kia Vehicle which is not a body sheet metal panel. As used herein, "body sheet metal panel" specifically excludes all parts which are components of the exhaust system of the Kia Vehicle.
- Defects or damage resulting from the use of parts not sold or approved by Kia including the resultant damage to associated parts or systems.

- Any perforation due to corrosion of the Kia Vehicle caused in whole or in part by a failure to maintain the Kia Vehicle in accordance with the procedures specified in paragraph 3. "Your Responsibilities"

3. Your Responsibilities

Inspect the body sheet metal panels of your Kia Vehicle on a regular basis (at least monthly) to detect any chips or scratches in the paint or protective coating and to repair them immediately.
Special care should be taken to protect your Kia Vehicle from corrosion under the following conditions:

- If you drive on salted roads, or if you drive near the ocean, flush the underbody as needed, and at least weekly with clean unsalted water.
- It is important to keep the drain holes in the lower edges of the body clear.
- If your Kia Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Kia Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizers, deicing salt, or other corrosive substances, be sure that such materials are well packaged and sealed. Any leakage of such materials will void this warranty where the leakage has occurred.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

4. To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to any Authorized Kia Dealer in the United States during its normal service hours.

If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Kia" starting on Page 40.

5. Limited Liability

Liability under this warranty is limited solely to the repair or replacement of factory installed parts that fails to function properly. Such repair or replacement shall be carried out by an Authorized Kia Dealer at its place of business. This warranty does not include any other expense, including but not limited to those for any replacement transportation or for the loss of use of your Kia vehicle.

6. Other Terms

The "Other Terms" stated on page 12 in the New Vehicle Limited Warranty section of this manual also apply to this warranty.

Emission Warranty Definitions

(a) "EPA" means the U.S. Environmental Protection Agency.

(b) "Owner" means the original and each subsequent owner of a Kia Vehicle.

(c) "Kia Part" means a part sold by an Authorized Kia Dealer, whether new or remanufactured, and supplied by Kia.

(d) "Emission Warranty Part" means a catalytic converter, thermal reactor, or other component installed on or in a Kia Vehicle by or at the direction of Kia for the sole or primary purpose of reducing the Kia Vehicle's emissions (not including those vehicle components which were in general use prior to model year 1968 and the primary function of which is not related to emission control). A list of typical Emission Warranty Parts is set forth at the end of this warranty.

(e) "Certified Part" means a replacement part for a Kia Vehicle certified in accordance with after market part certification regulations issued by the EPA.

(f) "Written Maintenance Instructions" means those maintenance and operation instructions, together with the time and/or mileage interval at which such maintenances are to be performed, specified in the Owner's Manual for the Kia Vehicle or this Warranty and Consumer Information Manual as being necessary to assure compliance of the Kia Vehicle with applicable emission standards during the term of this warranty, as specified by law.

Emission Defect Warranty

Vehicles Equipped with a California Certified Emission Control System and registered or normally operated in the State of California or any other state *that adopts California emission warranty provision are also entitled to the California Emission Warranty. (See Page 25 of this Manual).

***California, Connecticut, Maine, Massachusetts, Maryland, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington.**

Kia Motors America, Inc. warrants to the ultimate purchaser, and each subsequent purchaser, that your Kia Vehicle is (1) designed, built, and equipped so as to conform at the time of sale with the applicable regulations of the United States Environmental Protection Agency (the "EPA"), and (2) free from defects in materials and workmanship which would cause it to fail to conform with the applicable regulations for a period of vehicle operation that does not exceed 24 months or 24,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 24 Month/24,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty or for a period of vehicle operation that does not exceed 96 months or 80,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 96 Month/80,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty. The applicable warranty period shall begin on either the date the Kia Vehicle is sold to the first retail owner, or on the date the Kia Vehicle is first placed in service (for example if used as a demonstrator, lease, or company car), whichever is earlier. If there should be such defects within this period, Kia will, at its option, repair or replace them with new or remanufactured parts, free of charge at an Authorized Kia Dealer in the United States and the liability of Kia under this warranty is solely limited to such repair or replacement.

This warranty does not apply to or include repair or replacement required, not as a result of defects in materials or workmanship of Kia but, as a result of such factors as (i) accidents, (ii) misuses, (iii) lack of proper maintenance, (iv) repairs improperly performed or replacements improperly installed by any person other than a Kia Dealer, (v) a replacement part or accessory not conforming to the Kia specifications, or (vi) any of the items listed under "What is Not Covered" in the New Vehicle Limited Warranty on pages 9-11 and "Other Items Not Covered by this Warranty" on page 23 of this manual.

This warranty is given in lieu of all other express or implied warranties on the part of Kia Motors America, Inc. or the Authorized Kia Dealer selling the Kia Vehicle. No dealer, or any agent or employee thereof, or any other person, is authorized to extend or enlarge this warranty.

The “Other Terms” stated on page 12 of the New Vehicle Limited Warranty section of this manual also apply to this warranty.

Emission Performance Warranty

Important Notice:

This warranty has been prepared in accordance with certain regulations promulgated by the EPA which provide that a remedy will be available under this warranty only when a vehicle fails an EPA approved emission short test, generally under circumstances which subject the Owner to a penalty under local, state or federal law because of such failure. As of the date of the printing of this warranty, many states did not have vehicle inspection programs for testing vehicles for conformity with such short test and had not enacted laws subjecting vehicle Owners to such penalties. Therefore, it is possible that in many states or local areas no remedy will be available under this warranty as a matter of law.

1. **Warranty**

   Pursuant to Section 207 (b) of the Clean Air Act, Kia warrants to each Owner that if:

   (a) The Kia Vehicle is maintained and operated in accordance with the Written Maintenance Instructions; and

   (b) The Kia Vehicle fails to conform at any time during the term of this warranty to the applicable emission standards of the EPA, as judged by an emission test approved by the EPA; and

   (c) Such nonconformity results or will result in the Owner having to bear any penalty or other sanction (including the denial of the right to use the Kia Vehicle) under local, state or Federal law, Kia shall remedy the nonconformity at no cost to Owner except that if the Kia Vehicle has been in operation for more than 24,000 miles or 24 months since the date of retail delivery or first use of the Kia Vehicle, Kia shall be required to remedy the nonconformity only if it results from the failure of an Emission Warranty Part listed on the 96 Month/80,000 Mile Emission Warranty Parts List.

2. **Term of Warranty**

   This warranty shall commence on either the date the Kia Vehicle is sold to the first retail delivery or owner, or on the date the Kia Vehicle is first placed in service (for example, a demonstrator, lease, or company car use), whichever is earlier. This warranty shall be effective for a period 2 years or 24,000 miles

from such date, whichever occurs first, except that if the failure to conform to applicable emission standards results from the failure of a part listed on the 96 Month/80,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty, this warranty shall be effective for a period of vehicle operation that does not exceed 96 months or 80,000 miles, whichever occurs first.

3. **Owner's Warranty Responsibilities**

Each Owner is required to comply with the Written Maintenance Instructions and a claim under this warranty may be denied on the basis of noncompliance by the Owner with such instructions. If and when it is considered that the vehicle's nonconformity with the applicable emission standards has resulted from the Owner's noncompliance with those Written Maintenance Instructions which the manufacturer considers necessary for the vehicle to meet the standards, the Owner may be required to submit evidence of such compliance, and therefore, receipts and other documents covering the performance of scheduled Maintenance Service and proper use in accordance with the Written Maintenance Instructions, including but not limited to validated Scheduled Maintenance Record of this manual, should be retained by the Owner and should be transferred to each subsequent Owner of the Kia Vehicle.

4. **Use of Kia Genuine Parts**

The Kia Vehicle is designed, built and tested using Kia Genuine Parts so that the Kia Vehicle is able to perform in conformity with EPA regulations as provided by this warranty. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of the Kia Vehicle be Kia Genuine Parts, or parts equivalent to those with which the Kia Vehicle or its engine was originally equipped.

5. **Use of Non-Kia Parts**

Owner may elect to use Certified Parts other than Kia Genuine Parts in the performance of any maintenance or repairs and such use in itself will not invalidate this warranty. However, use of other than Kia Genuine Parts may cause Kia to deny an Emission Performance Warranty claim if the Certified Part used is either defective in materials or workmanship or not equivalent from an emission standpoint to Kia Genuine Parts.

6. **Repair or Replacement by an Authorized Kia Dealer**

   Your Kia Dealer shall make all adjustments, repairs or replacements necessary to assure the Kia Vehicle complies with applicable emission standards of the EPA and that the Kia Vehicle will continue to comply during the remainder of the term of this warranty (if proper maintenance and operation are continued).

7. **Warranty Claim Procedures**

   A warranty claim may be submitted by presenting the Kia Vehicle to any Authorized Kia Dealer during the Authorized Kia Dealer's regular business hours, together with a copy of a failed emissions test. Upon presentation of a claim, Kia shall notify the Owner within 30 days, or such shorter period of time within which repair is required by local, state or federal law, that the claim will be honored or shall provide the Owner in writing with an explanation of the basis upon which the claim is being denied.

   Failure to notify the Owner within such time period shall cause Kia to be responsible for repairing the Kia Vehicle free of charge to the Owner, unless such failure is attributable to the Owner or to events beyond the control of Kia or the Authorized Kia Dealer.

8. **Maintenance by Other Than an Authorized Kia Dealer**

   Maintenance, replacement, or repair of the emission control devices and systems covered by this warranty may be performed by any automotive repair establishment or individual using Certified Parts. However, such non-Kia Certified Parts will not be covered by Kia's emission system warranties should such parts fail at a later date.

9. **Consumer Assistance**

   If you have any questions regarding your warranty rights and responsibilities, you should contact the Kia Motors America, Inc. Consumer Affairs Department toll-free at **1-800-333-4Kia.** Or you may write to: Director, Field Operations and Support Division (EN-397F), Environmental Protection Agency, 401 M Street, S.W., Washington, DC 20460.

10. Other Items Not Covered by This Warranty

In addition to the above provisions, this warranty does not cover the following:

(a) Damage resulting from such factors as accidents, acts of nature or events beyond the control of Kia.

(b) Any economic loss, incidental, special, consequential, or exemplary damages (whether in contract or tort), including, but not limited to, loss of time, inconvenience, loss of use of the Kia Vehicle, cost of transporting the Kia Vehicle to an Authorized Kia Dealer or other repair establishment for repair or service, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.

(c) Any repair of a Kia Vehicle on which the odometer mileage has been altered or on which the actual mileage cannot be readily determined. (When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer or any repair establishment utilizing Certified Parts.)

This warranty is given in lieu of all other express or implied warranties (except those set forth separately in this manual) on the part of Kia Motors America Inc. or the Authorized Kia Dealer selling the Kia Vehicle. No dealer, or any agent or employee thereof, or any other person, is authorized to extend or enlarge this warranty.

This warranty is applicable to all the Kia Vehicles certified for the 50 states, including the State of California.

Federal Emission Control Warranty

Air Induction System
- Air Cleaner Assembly
- Intake Manifold

Fuel Metering System
- Engine Coolant Temperature Sensor
- Manifold Absolute Pressure Sensor
- Wheel Speed Sensor
- Fuel Injector
- Fuel Delivery Line
- Throttle Body
- Oxygen Sensor
- Pulsation Damper
- Engine Control Module ** 8/80*

Ignition System
- Spark Plugs
- Spark Plugs Cable Set
- Ignition Coil
- Camshaft Position Sensor
- Crankshaft Position Sensor
- Generator

Valve Timing System
- CVVT Assy
- Oil Control Valve Assy
- Oil Temperature Sensor

Evaporative Control System
- Vapor Storage Canister
- Canister Close Valve
- Purge Control Solenoid Valve
- Fuel Pump
- Fuel Tank
- Fuel Filler Cap
- Fuel Tank Pressure Sensor
- ORVR(Vent) Valve
- Rollover(Cut) Valve

Positive Crankcase Ventilation System
- PCV Valve and Hose

Catalyst and Exhaust System
- Exhaust Manifold
- Exhaust Manifold Catalytic Assembly ** 8/80*
- Exhaust Pipe
- Catalytic Converter Assembly ** 8/80*

Hybrid System
- Hybrid Battery Pack Assy *#10/100*
- Battery Management System *#10/100*
- Hybrid Power Control Unit *#10/100*

Miscellaneous Items Used In Above Systems
- Hose, Clamps,Gasket or Seals
- Wires, Harnesses Connectors
- All Sensor(Switches,Solenoid Valves, Battery) associated with the ECM

Onboard Emission Diagnostic Device
- Malfunction Indicator Light and Bulb ** 8/80*
- Data Link Connector ** 8/80*

Spark Plugs shall be warranted for the emissions warranty period, or the first scheduled replacement time or mileage, whichever occurs first.

NOTE 1 : Specific emission parts covered up to 5 years or 60,000 miles, whichever occurs first, or up to the fist required scheduled maintenance, whichever occurs first (See Owner's Manual for required scheduled maintenance).

NOTE 2 : Parts designated by "8/80" are warranted for 8 years or 80,000 miles, whichever occurs first.

NOTE 3 : Specific Hybrid System Parts designated by "10/100" are warranted for 10 years or 100,000 miles, whichever occurs first.

Your Warranty Rights And Obligations

The California Air Resources Board and Kia Motors America, Inc., are pleased to explain the emission control system warranty on your 2013 Kia vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Kia must warrant the emission control system on your Kia vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your Kia vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, Kia will repair your Kia vehicle at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

For 3 years or 50,000 miles, whichever first occurs:

1. If your Kia vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Kia to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.

2. If any emission-related part on your Kia vehicle is defective, the part will be repaired or replaced by Kia. This is your short-term emission control system DEFECTS WARRANTY.

For 7 years or 70,000 miles for emission related parts, whichever first occurs (8 years or 80,000 miles for Federal Emission Control Warranty) :

If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Kia. This is your long-term emission control system DEFECTS WARRANTY.

For 2013 SULEV (Super Ultra Low Emission Vehicle) vehicle certified as Partial Zero-Emission Vehicle(PZEV) only, all parts covered under the PERFORMANCE WARRANTY and the DEFECT WARRANTY, which are listed in this warranty booklet on the Emission Warranty Parts List, are warranted for 15 years or 150,000 miles, whichever occurs first.

Owner's Warranty Responsibilities

As the Kia vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Kia recommends that you retain all receipts covering maintenance on your vehicle but Kia cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your Kia vehicle to a Kia dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the Kia vehicle owner, you should also be aware that Kia may deny you warranty coverage if your Kia vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Kia Motors America, Inc., Consumer Affairs Department at **1-800-333-4Kia** or the California Air Resource Board at 9528 Telstar Avenue, El Monte, CA 91731.

Coverage

Kia Motors America, Inc. (Kia), warrants to the owner that any vehicle certified for sale in the State of California and registered in the State of California is designed, built and equipped so as to conform with the emissions standards adopted by the California Air Resources Board. Kia warrants that this vehicle is free from defects in material and workmanship which would cause any part on this vehicle which affects emissions to fail to conform with applicable requirements or to fail to pass a required state smog check test for 3 years or 50,000 miles, whichever occurs first. Kia also warrants that, any part on the warranted emissions parts list in this warranty and installed as original equipment, is free from defects in material and workmanship which would cause this vehicle to fail to conform with applicable regulations for 7 years or 70,000 miles, whichever first occurs.

Warranty Service

To obtain warranty service, return the vehicle to any authorized Kia dealer. Service will be performed without charge for diagnosis, parts and labor. In case of emergency, see Emergency Service Instructions.

Exclusions

This warranty does not apply to failures caused by abuse, tampering or lack of maintenance; or to any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined.

STATEMENT OF OWNER'S RIGHTS AND OBLIGATIONS

What Is Covered By The Warranty

If a vehicle fails a state Smog Check test during the coverage period, Kia will repair the vehicle so that it will pass a state Smog Check retest. The owner should take the vehicle to any authorized dealer for Warranty repairs and present a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is not valid then the manufacture is required to repair the vehicle free of charge.

In addition, if a warranted part fails because of a defect, Kia will repair or replace it at any authorized Kia dealer. Any other parts damaged by the failure of a warranted part will also be repaired or replaced. The repair and/or replacement will be made at no charge to the owner for parts, labor and diagnosis. For emergency situations, see the instructions under Emergency Service.

How Long Does The Warranty Last

The warranty shall apply for 3 years or 50,000 miles, whichever occurs first, except that those parts listed on the warranted parts list are covered for 7 years or 70,000 miles, whichever first occurs, for 2013 SULEV (Super Ultra Low Emission Vehicle) vehicle certified as Partial Zero-Emission Vehicle(PZEV) only, all parts covered under the PERFORMANCE WARRANTY and the DEFECT WARRANTY, which are listed in this warranty booklet on the Emission Warranty Parts List, are warranted for 15 years or 150,000 miles, whichever occurs first. Where parts are scheduled for replacement as required maintenance, the warranty shall apply until the first scheduled maintenance point listed in the Owner's Manual. This warranty begins on the date the vehicle is delivered to the original purchaser or on the date the vehicle is first placed in service, whichever occurs first.

What The Owner Must Do

It is your responsibility to perform the required maintenance and use the vehicle in accordance with Kia's written instructions. Warranty coverage will not be denied solely because there is no record of maintenance. However, failures caused by lack of required maintenance are not covered by the warranty. To avoid questions as to whether the vehicle maintenance has been performed, Kia urges that you retain all receipts and/or maintenance records indicating that service has been performed on the vehicle and these documents should be transferred to any subsequent owner of the vehicle.

Service

MAINTENANCE SERVICE CAN BE PERFORMED BY ANY QUALIFIED SERVICE OUTLET OR BY THE OWNER. HOWEVER, EXCEPT IN AN EMERGENCY SITUATION (SEE EMERGENCY SERVICE), WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED KIA DEALER.

Parts

IT IS RECOMMENDED THAT ANY REPLACEMENT PARTS USED FOR MAINTENANCE OR FOR THE REPAIR OF EMISSIONS CONTROL SYSTEMS BE NEW, KIA GENUINE PARTS. However, the warranty obligations are not dependent upon the use of any particular brand of replacement parts. The owner may elect to use non-Kia parts for maintenance purposes. Use of replacement parts which are not of equivalent quality may impair the effectiveness of emissions control systems.

What Is Not Covered By Emission Warranty

Malfunctions in any part caused by misuse, alteration, tampering, disconnection or improper or inadequate maintenance.

Damage to catalytic converter due to use of leaded gasoline.

Damage resulting from fire, accident, negligence, act of God or other events beyond the control of Kia.

Maintenance replacement parts (such as spark plugs) beyond the first scheduled replacement point.

Incidental or consequential damages such as loss of use of the vehicle, loss of time, inconvenience, expense for gasoline, telephone, travel or lodging.

Any vehicle on which the odometer mileage has been altered so that actual vehicle mileage cannot readily be determined. (When the Owner replaces the speedometer or has it replaced by a repair facility, then the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.)

Loss or damage to personal property, loss of revenue, commercial loss or other matter not specifically included.

Damage resulting from the use of a non-Kia part.

Emergency Service

If emergency Emission Control System Warranty service is required and the owner is unable to readily locate an authorized Kia dealer or if a warranted part is not available within 30 days, then, repairs may be performed at any available service establishment, or by the owner, using any replacement part. Kia will reimburse the owner for the owner's expenses including diagnostic charges for such emergency repair or replacement at Kia's suggested retail price for all warranted parts replaced and labor charges based on Kia's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and copies of paid original receipts must be available for presentation to Kia as a condition of reimbursement for these emergency repairs. In addition, the owner must provide Kia a detailed description indicating why the situation was considered an emergency and why an authorized Kia dealer was not available. Additional information may be obtained by calling **1-800-333-4Kia**. A repair not being complete within 30 days constitutes an emergency.

ATTACHED IS A LIST OF COMPONENTS WARRANTED AGAINST DEFECTS IN MATERIAL AND WORKMANSHIP FOR 7 YEARS OR 70,000 MILES ON VEHICLES/ENGINES AS NOTED.

California Emission Control Warranty

* (Pennsylvania and Washington only)

Air Induction System
- Air Cleaner Assembly
- Intake Manifold (** 7/70*)

Fuel Metering System
- Engine Coolant Temperature Sensor
- Manifold Absolute Pressure Sensor
- Wheel Speed Sensor
- Fuel Injector
- Fuel Delivery Line
- Throttle Body
- Oxygen Sensor
- Pulsation Damper
- Engine Control Module (** 8/80*)

Ignition System
- Spark Plugs
- Spark Plugs Cable Set
- Ignition Coil
- Camshaft Position Sensor
- Crankshaft Position Sensor
- Generator (** 7/70*)

Valve Timing System
- CVVT Assy
- Oil Control Valve Assy
- Oil Temperature Sensor

Evaporative Control System
- Vapor Storage Canister
- Canister Close Valve
- Purge Control Solenoid Valve
- Fuel Pump
- Fuel Tank (**7/70*)
- Fuel Filler Cap
- Fuel Tank Pressure Sensor
- ORVR(Vent) Valve
- Rollover(Cut) Valve

Positive Crankcase Ventilation System
- PCV Valve and Hose

Catalyst and Exhaust System
- Exhaust Manifold
- Exhaust Manifold Catalytic Assembly (** 8/80*)
- Exhaust Pipe
- Catalytic Converter Assembly (** 8/80*)

Hybrid System
- Hybrid Battery Pack Assy *#10/150 (#10/100)*
- Battery Management System *#10/150 (#10/100)*
- Hybrid Power Control Unit *#10/150 (#10/100)*

Miscellaneous Items Used In Above Systems
- Hose, Clamps,Gasket or Seals
- Wires, Harnesses Connectors
- All Sensor(Switches, Solenoid Valves, Battery) associated with the ECM

Onboard Emission Diagnostic Device
- Malfunction Indicator Light and Bulb (** 8/80*)
- Data Link Connector (** 8/80*)

Spark Plugs shall be warranted for the emissions warranty period, or the first scheduled replacement time or mileage, whichever occurs first.

NOTE 1 : The above parts for a Optima Hybrid SULEV vehicle, certified as a Parial Zero-Emission Vehicle(PZEV) only, are warranted for 15 years or 150,000 miles, whichever occurs first, with the exception of Pennsylvania and Washington.

NOTE 2 : Specific Hybrid System parts designated by "10/150" are warranted for 10 years or 150,000 miles, whichever occurs first, with the exception of Pennsylvania and Washington.

NOTE 3 : Specific emission parts covered up to 5 years or 60,000 miles, whichever occurs first, in Pennsylvania and Washington.

NOTE 4 : Parts designated by "8/80" are warranted for 8 years or 80,000 miles, whichever occurs first, in Pennsylvania and Washington.

NOTE 5 : Parts designated by "7/70" are warranted for 7 years or 70,000 miles, whichever occurs first, in Pennsylvania and Washington.

NOTE 6 : Specific Hybrid System parts designated by "10/100" are warranted for 10 years or 100,000 miles, whichever occurs first, in Pennsylvania and Washington.

Replacement Parts and Accessories Limited Warranty

Subject to the other terms and conditions of this limited warranty manual, Kia Motors America, Inc. ("Kia") warrants that it will arrange for an authorized Kia dealer at locations of its choice to provide for the repair of your vehicle if it fails to function properly during normal use. Such service facilities will remedy such failures to function properly at KMA's expense, if you present your vehicle to such a service facility during its normal operating hours, provide sufficient information to permit a proper identification and diagnosis of the failure to function, and permit the facility adequate time to perform the necessary repair. As this obligation is subject to the terms, conditions and limitations of this Manual, you should refer to the manual to understand which repairs and replacements are covered by this warranty. If an Authorized Kia Dealer declines or fails to carry out a proper repair or replacement of a factory installed part covered by this limited warranty without charge to you, Kia will (a) determine if the repair or replacement requested by you is covered by Replacement Parts and Accessories Limited Warranty and, if so, (b) obtain cooperation from an Authorized Kia Dealer to conduct such repair or replacement without charge to you. However, Kia's obligation to do (a) and (b) requires you to contact the Kia Consumer Assistance Center and provide all materials needed by them to carry out those obligations to you. The Center can be contacted at the address or phone number provided in the Kia Owner Satisfaction and Assistance Section of this manual, or can also be found at the Kia website at http://www.kia.com.

This warranty covers Kia Genuine new or remanufactured replacement parts and Kia Accessories supplied from Kia Motors America, Inc. and sold by an Authorized Kia Dealer. This includes Kia Accessories installed by an Authorized Kia Dealer or Kia Motors America, Inc. prior to the retail delivery of a new Kia Vehicle.

If a covered replacement part or accessory was installed by anyone other than an Authorized Kia Dealer, the replacement part or accessory will be repaired or replaced without charge for the parts, but all labor charges will be your responsibility.

Warranty Period

- **Kia Genuine replacement parts**

  Kia Genuine replacement parts (except battery) installed by an Authorized Kia Dealer under warranty are covered for the greater of (1) the duration of the New Vehicle Limited Warranty or (2) the first 12 months from the date of installation of the Kia Genuine replacement parts or 12,000 miles.

- **Kia Genuine replacement battery**

  This warranty applies only to Kia Genuine replacement batteries purchased from an Authorized Kia Dealer in the United States. Kia Genuine replacement batteries are covered by a limited warranty for the period of 36 months from the date of installation, regardless of mileage. During the first 12 months of the warranty period a defective Kia Genuine replacement battery will be replaced at no charge for the new battery, labor or installation. If a Kia Genuine replacement battery fails during the last 24 months of the 36-month warranty period, you will receive a pro-rated credit toward the purchase of a new Kia battery. You are responsible for all diagnostic, labor and installation charges.

Pro-Ration Chart:

Months Of Use	Consumer Portion	Warranty Portion
13-16 months	10%	90%
17-20 months	30%	70%
21-23 months	45%	55%
24-26 months	60%	40%
27-30 months	75%	25%
31-33 months	85%	15%
34-36 months	90%	10%

Kia will not reimburse you for any portion of the cost of a non-Kia replacement battery.

- **Accessories**

  A Kia Genuine accessory installed by Kia or an Authorized Kia Dealer on a new vehicle at the time of, or prior to the vehicle's date of delivery to the original retail purchaser, or the date the vehicle is first put into service, is covered under the New Vehicle Limited Warranty and is limited to 60 months from the date of original retail delivery date of first use, or 60,000 miles, whichever occurs first.

  A Kia Genuine accessory installed by an Authorized Kia Dealer after the vehicle was delivered to the original retail purchaser or first put into service shall be warranted for the greater (1)the duration of the New Vehicle Limited Warranty or (2)12 months or 12,000 miles from the date of purchase or installation.

  Kia Genuine AM/FM Radios, satellite radios, CD players or other audio equipment purchased after the vehicle is first put into service are covered for 12 months/unlimited miles.

  A Kia Genuine Air Conditioning System installed by an Authorized Kia Dealer after the vehicle is first put into service is covered for 12 months/12,000 miles, whichever comes first, or the remainder of the New Vehicle Limited Warranty, whichever is greater, from the date of installation. A Kia Genuine Air Conditioning System purchased over the counter is warranted for 12 months/unlimited miles.

What Is Not Covered

- Damage or corrosion due to such factors as accidents, negligence, improper repairs or adjustments, misuse, alterations or collision.
- Damage or surface corrosion from environment such as acid rain, airborne fallout (chemicals, tree sap), stones, salt, road hazards, hail, wind storm, lightning, floods and other acts of God.
- Normal wear, tear or deterioration such as discoloration, fading, deformation, etc.
- Air conditioner refrigerant charge after the first 12 months, unless replenished as part of a warranty repair.
- Replacement parts or accessories installed on a Kia Vehicle in which the odometer has been altered, or on which the actual mileage cannot be readily determined.

- Replacement parts or accessories used in applications for which they are not designed.
- Replacement parts or accessories installed improperly by other than an Authorized Kia Dealer or Kia.
- Any replacement part or accessory without proof of purchase or replacement date.
- Non-Kia replacement parts or accessories which an Authorized Kia Dealer may sell or install on your Kia Vehicle.

To Get Warranty Service

You must take your Kia Vehicle, along with this manual and proof of purchase or replacement date, to an Authorized Kia Dealer in the United States during its normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Kia" starting on page 40.

Limited Liability

The liability of Kia Motors America, Inc. under this warranty is limited solely to the repair or replacement of Kia-supplied parts, defective in materials or workmanship, by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia Vehicle during warranty repairs.

Other Terms

The "Other Terms" stated on page 12 in the New Vehicle Limited Warranty also apply to this warranty.

The service records on this and the following pages have been designed to include the signature of your Authorized Kia Dealer representative or other repair establishment representative. This signed form is evidence of completion of maintenance services and should be kept with the receipts, repair orders and invoices in the glove box. All records should be given to any subsequent owner of the Kia Vehicle. Claims made during the warranty term will not qualify under the warranty if resulting from lack of maintenance rather than from defective material or workmanship. Alternatively, for your convenience, you have been provided with a vehicle maintenance Log booklet for your use in recording your Kia vehicle's maintenance. You may use either to organize and maintain your records.

Scheduled Maintenance Intervals

For your reference, the chart below shows the basic intervals of the scheduled maintenance. Refer to your Owner's Manual to make sure of the complete schedule.

NORMAL DRIVING CONDITION	7,500 MILES or 7.5 MONTHS
SEVERE DRIVING CONDITION*	5,000 MILES or 5 MONTHS

*Refer to your Owner's Manual for the specific conditions.

Pre-Delivery Inspection

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #1

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #2

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #3

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #4

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #5

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #6

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #7

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #8

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #9

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #10

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #11

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #12

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #13

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #14

Mileage: _____

R.O. Number: _____

Date: _____

Authorized Signature: _____

Dealership: _____

Service #15
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

Service #16
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

Service #17
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

Service #18
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

Service #19
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

Service #20
Mileage: _____
R.O. Number: _____
Date: _____
Authorized Signature: _____
Dealership: _____

The undersigned Dealer wants you to know that at the time your new Kia Vehicle is being delivered:

1. Based upon written notification furnished by the manufacturer, we have knowledge that this Kia Vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection. This inspection is limited to those emission control devices or portions thereof which are visible without removal or adjustment of any vehicle component or system of the Kia Vehicle, whether emissions related or otherwise. Based upon such visual inspection, there are no apparent deficiencies in the installation of emission control devices by the manufacturer. ("Emission control device" is limited to all devices installed on a Kia Vehicle for the sole or primary purpose of controlling Kia Vehicle's emissions which were not in general use prior to 1968.)
3. We have performed all emission control system preparation required by the manufacturer prior to the sale of the Kia Vehicle, as set forth in the current pre-delivery service manual provided by the manufacturer.
4. Except as may be provided in Paragraph 5 below, the Kia Vehicle warrantor shall remedy free of charge to the consumer, under terms of the warrantor's emission performance warranty, if this Kia Vehicle fails to pass an EPA-approved emission test under BOTH of the following conditions:
   a. If such test is prior to the expiration of **three months or 4,000 miles** (whichever comes first) from date or mileage at time of delivery to the ultimate buyer.
   b. If the Kia Vehicle has been maintained and used in accordance with the manufacturer's written instructions for proper maintenance and use.
5. Check here if the Kia Vehicle is a company car or demonstrator and complete the following:

   The Kia Vehicle with which this statement is delivered was placed in service as a demonstrator or company car prior to delivery. The manufacturer's emission performance warranty period commenced on the date the vehicle was first placed in service, namely on

_____

Month Day Year

NOTE

The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will properly perform. The warrantor's emission performance warranty referred to above, furnished with this Kia Vehicle, is solely that of the warrantor. This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

Dealership Name: _____

To Our Consumer

This section contains information about Kia's Roadside Assistance Program, contacting Kia Motors America and the BBB AUTO LINE. Please review the procedures on the next few pages. They are provided to help resolve any concerns you may have with your vehicle or dealership. Feel free to contact us at any time.

Also included are basic requirements established by your state regarding Lemon Laws for your reference.

ROADSIDE ASSISTANCE PROGRAM

As an added consumer benefit, Roadside Assistance is provided on all new 2013 model Kia Vehicles from the date the vehicle is delivered to the first retail buyer or otherwise put into use (in-service date), whichever is earlier, for a period of 60 months or 60,000 miles, whichever is earlier, subject to the terms, conditions and exclusions set forth in this manual.

More information regarding the services available under Kia's Roadside Assistance program is available in your Kia Vehicle's Owner's Manual. These services generally include:

- Towing to the nearest authorized Kia dealer or an alternative service location in the event of a warranty-related disablement
- Out of gas assistance (out of gas assistance is limited to a maximum of 2 times per year and a maximum of 2 gallons of gasoline)*
- Flat tire assistance*
- Jump start assistance*
- Lock-out assistance* (excludes reimbursement for replacement of any missing, lost or damaged keys)
- Trip interruption expense benefits in the event a warranty-related disablement occurs more than 150 miles from home and the repairs require more than 24 hours to complete (limited to $100 per day for a maximum of 3 days per incident) NOTE: Fleet vehicles are excluded from reimbursement under Kia's Trip Interruption Policy.

* Roadside Services are limited to a maximum of $75 per occurrence.

Kia's toll free Roadside Assistance hot line is staffed 24 hours a day, 365 days a year and is accessible by dialing 1-800-333-4Kia (4542). Please note that you must provide your Vehicle Identification Number (VIN) to verify coverage at the time of your call. The VIN can be found on the dash of your vehicle on the driver's side, on the door jamb of the driver's door, your vehicle's registration or proof of insurance card.

Kia Motors America reserves the right to limit or deny services or other benefits to any owner or driver when, in Kia Motors America's judgment, the claims and/or service requests are excessive in frequency or type of occurrence.

The following is not covered under Roadside Assistance:

- Any Kia vehicle that has ever been or should be issued a "Salvage" title or similar "branded" title under any state's law or has been declared a "total loss" or equivalent by a financial institution or insurance company.

Kia Owner Satisfaction and Assistance

Both Kia Motors America and your Kia dealer are dedicated to serving all of your automotive needs. Your complete satisfaction is our primary concern. Your Kia dealer is available to assist you with all of your automobile sales, parts and service requirements.

If, however a situation arises that has not been addressed to your satisfaction, we ask that you take the following steps:

STEP 1 :

Discuss the situation with the dealership management. If a problem still exists, contact the dealership General Manager or Owner. Your Kia dealership is best equipped to resolve the matter for you.

STEP 2 :

If the problem has still not been addressed to your satisfaction, please contact our Kia Consumer Assistance Center using our toll free number:

1-800-333-4KIA(4542)

To assist you the Consumer Assistance Center will ask for the following information:

- Your name, address and telephone number
- Vehicle identification number(on dashboard and on label installed on the driver's door).
- Date of purchase
- Current odometer reading
- Your Kia dealership's name

Or you can write to Kia with the above information at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410

STEP 3 :

In the event that you believe Kia has been unable to satisfactorily address the concern, a special alternative resolution program called AUTO LINE is available to you. This independent agency is run by the Council of Better Business Bureaus and is provided at no cost to you. You may contact them at:

AUTO LINE
Council of Better Business Bureaus
33033 Wilson Blvd. Suite 600
Arlington, VA 22201
800-955-5100

The purpose of the AUTO LINE is to settle disputes between vehicle manufacturers and consumers. The AUTO LINE staff will record the details of your concern by telephone and will ask for the same information as in Step 2.

The AUTO LINE program consists of two parts - mediation and arbitration. The BBB AUTO LINE staff will provide suggestions for resolving the problem during mediation. If a satisfactory resolution has not been achieved during mediation, you will have the opportunity to present your case personally before an impartial person or three person panel. This is the arbitration part of AUTO LINE. The arbitrator(s) will make a decision after the arbitration hearing.

If you accept the decision, it will be legally binding on you and Kia. However, in some states, if the decision is not accepted, it may be introduced either by you or Kia as evidence in subsequent court action. Disputes handled through the BBB Auto Line process are usually resolved within 40 days of your contacting the BBB. If you have not contacted Kia Motors America, Inc. first regarding your complaint, the arbitration process will take no longer than 47 days.

You must use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the "ACT"). In addition, you must use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the "Lemon Law" of your state. However, if state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you. The following section has been developed with information on contacting Kia and on the basic provisions of your State's "Lemon Laws". In some states, your Kia dealership may provide you with Lemon Law disclosure information in addition to the booklet in accordance with state law. Other states may have their own state-operated complaint resolution processes. Your eligibility for this program is determined by your vehicle's age, mileage and other contributing factors.

NOTICE TO CONSUMERS STATE OF ALABAMA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF ALASKA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below and its dealer, by certified mail, of the problem with your vehicle before 60 days have elapsed after the expiration of the express warranty on the one-year period after the date of delivery of the motor vehicle to the original owner, whichever occurs first, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF ARIZONA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies under your state Lemon Law and remedies which are not created by the Magnuson-Moss Warranty Act, you need not use BBB AUTO LINE, although that option is still a available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

1) notify Kia at the address below, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF ARKANSAS

If your vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, you may be entitled under the provisions of the Arkansas "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a repurchase or replacement under your state Lemon Law, you must use BBB AUTO LINE, Kia's third-party arbitration program administered by the Council of Better Business Bureaus, which has been certified by the Arkansas Attorney General, prior to initiating court action. However, if you choose to seek other remedies under your state Lemon Law and remedies which are not created by the Magnuson-Moss Warranty Act, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under Arkansas Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

For further information regarding your rights and obligations under the Arkansas Lemon Law, you may contact the Consumer Protection Division of the Office of the Arkansas Attorney General at (501)682-2341.

NOTICE TO CONSUMERS STATE OF CALIFORNIA

1. Kia participates in BBB AUTO LINE, a mediation/arbitration program administered by the Council of Better Business Bureaus (33033 Wilson Blvd. Suite 600, Arlington, VA 22201) through local Better Business Bureaus. BBB AUTO LINE and Kia have been certified by the Arbitraiton Certification Program of the California Department of Consumer Affairs.

   If you have a problem arising under a Kia's written new vehicle warranty, we encourage you to bring it to our attention. If we are unable to resolve it, you may file a claim with BBB AUTO LINE. Claims arising under a Kia's written new vehicle limited warranty must be filed with the BBB within six (6) months after the expiration of the warranty.

   To file a claim with BBB Auto Line, call 1-800-955-5100. Your call will be automatically directed to the appropriate BBB AUTO LINE office in California. There is no charge for this call.

2. In order to file a claim with BBB AUTO LINE, you will have to provide your name and address, the brand name and Vehicle Identification Number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide the approximate date of your acquisition of the vehicle, the vehicle's current mileage, the approximate date and mileage at the time your problem was first brought to the attention of Kia or one of our dealers, and a statement of the relief you are seeking.

   BBB staff may try to help resolve your dispute through mediation. If mediation is not successful, or if you do not wish to participate in mediation, eligible consumers may present their case to an arbitrator at an informal hearing. The arbitrator's decision should ordinarily be issued 40 days from the time your complaint is filed (47 days if you did not first contact Kia about your problem), or a delay of up to 30 days if the arbitrator requests an inspection/report by an impartial technical expert or further investigation and report by BBB AUTO LINE.

   Note. You are required to use BBB AUTO LINE before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22. You are also required to use BBB AUTO LINE before exercising rights or seeking remedies created by Title I of the Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 *et seq*. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22 or Title I of the Magnuson-Moss Warranty Act, resort to BBB AUTO LINE is not required by those statutes.

3. California Civil Code Section 1793.2(d) requires that, if Kia or its representative is unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, Kia may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that Kia has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, *one or more of the following occurs:*

- The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by Kia or its agents AND the buyer or lessee has directly notified KIA of the need for the repair of the nonconformity; OR
- The same nonconformity has been subject to repair 4 or more times by Kia or its agents AND the buyer has notified Kia of the need for the repair of the nonconformity; OR
- The vehicle is out of service by reason of repair of nonconformities by Kia or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

Notice as required above must be sent to:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

4 **REMEDIES YOU MAY SEEK IN BBB AUTO LINE:**

In using the BBB AUTO LINE, you may seek repairs, reimbursement for money paid to repair a vehicle or other expenses incurred as result of a vehicle nonconformity, repurchase or replacement of your vehicle, and compensation for damages and remedies available under Kia's written warranty or applicable law.

REMEDIES YOU MAY NOT SEEK IN BBB AUTO LINE:

Punitive or multiple damages, attorney's fees, or consequential damages other than as provided in California Civil Code Section 1794(a) and (b).

5. You are free to reject the decision issued by a BBB AUTO LINE Arbitrator. If you reject the decision, you will be free to pursue further legal action. The arbitrator's decision and any findings will be admissible in a court action.

   If you accept the Arbitrator's decision, Kia will be bound by the decision, and will comply with the decision within a reasonable time, not to exceed 30 days, after we receive notice of your acceptance of the decision.

6. Please call the BBB AUTO LINE for further details as to your eligibility for this program at (800) 955-5100.

NOTICE TO CONSUMERS STATE OF COLORADO

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated on this page.

In order to be entitled to the presumption of a reasonable number of repair attempts or days out of service under Colorado Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

A notification form has been provided to assist you.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

KIA MOTORS AMERICA, INC. PO Box 52410, Irvine, CA 92619-2410
NOTIFICATION TO MANUFACTURER

Name _____

Address _____
(Street) (City) (State) (Zip)

Phone _____
(Home) (Business)

Vehicle Information _____
(Model) (Year)

VIN _____ Date of Purchase _____ Mileage _____

Servicing Dealer _____

Number or Days Vehicle Has Been Out of Service _____

Number of Times the Dealer Has Attempted to Repair the Same Condition _____

Description of Concern _____

_____

_____

_____

Written notification by certified mail of the nonconformity is required in order for the consumer to obtain remedies under the Colorado Lemon Law.

Colorado Consumer Notice

NOTICE TO CONSUMERS STATE OF CONNECTICUT

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of the Connecticut "Lemon Law" to a replacement or repurchase of the vehicle. To exercise your Lemon Law rights, you must first report the condition in writing to Kia at the address listed below.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF DELAWARE

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding you Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS DISTRICT OF COLUMBIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must resort to the Board of Consumer Claims Arbitration prior to initiating court action.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below or an authorized Kia dealer of the problem with your vehicle within 18,000 miles of operation or two years following the original delivery of the vehicle, whichever is earlier.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS DISTRICT OF COLUMBIA

NOTICE TO PURCHASER

IF, AFTER A REASONABLE NUMBER OF ATTEMPTS, THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER IS UNABLE TO REPAIR OR CORRECT ANY NONCONFORMITY, DEFECT OR CONDITION WHICH RESULTS IN SIGNIFICANT IMPAIRMENT OF THE MOTOR VEHICLE, THE MANUFACTURER, AT THE OPTION OF THE CONSUMER, SHALL REPLACE THE MOTOR VEHICLE WITH A COMPARABLE MOTOR VEHICLE, OR ACCEPT RETURN OF THE MOTOR VEHICLE FROM THE CONSUMER AND REFUND THE CONSUMER THE FULL PURCHASE PRICE, INCLUDING ALL SALES TAX, LICENSE FEES, REGISTRATION FEES, AND ANY SIMILAR GOVERNMENT CHARGES. IF YOU HAVE ANY QUESTIONS CONCERNING YOUR RIGHTS, YOU MAY CONTACT THE DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS.

Signature of Purchaser

* “Consumer shall be provided a copy of this signed notice for his or her own records."

NOTICE TO CONSUMERS STATE OF FLORIDA

If the new motor vehicle you have purchased or leased does not conform to the manufacturer's express warranty, you may be entitled to a replacement or refund under the Florida Motor Vehicle Warranty Enforcement Act.

To exercise your rights, you first must notify the manufacturer in writing, after three attempts have been made to repair the same nonconformity, of the need to repair the defect or condition in order to allow Kia a final attempt to cure the nonconformity. This notice must be sent by registered or express mail to Kia at the address listed below. The Motor Vehicles Defect Notification form is provided to you in the pamphlet "Consumer Guide to the Florida Lemon law" found in the glove compartment of your vehicle.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. To initiate arbitration, you must contact BBB AUTO LINE through their 800# provided on page 42 of this book. Should you seek a repurchase or replacement under your state Lemon Law, you must use BBB AUTO LINE, prior to initiating court action. However, if you choose to seek other remedies under any other law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF GEORGIA

If a situation with your vehicle arises that your Kia dealer and Kia have not addressed to your satisfaction, Kia offers a warranty and Lemon Law dispute resolution program called BBB AUTO LINE.

Should you seek a repurchase or replacement under the Georgia Lemon Law, you can use BBB AUTO LINE prior to requesting arbitration with the Georgia Governor's Office of Consumer Affairs or initiating court action.

If you choose to use the BBB AUTO LINE, you must file a claim under the Georgia Lemon Law with BBB AUTO LINE no later than one year after expiration of the lemon law rights period (the period ending two years after the date of the new motor vehicle's original delivery to the original consumer or the first 24,000 miles of operation after the date of the new motor vehicle's original delivery to the original consumer, whichever occurs first).

If you wish to participate in mediation, BBB AUTO LINE staff will work with the parties to discuss possible solutions. If you wish to bypass mediation, or if mediation is not successful, you will have the opportunity to present your case personally before an impartial arbitrator, either in a telephone or in-person hearing or through written submissions. The arbitrator will issue a decision within 40 days after you file your claim, and the decision will be binding on Kia if you accept it.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law based on a serious safety defect that was subject to repair one time during the lemon law rights period and not corrected, or based on any other single defect that was subject to repair three times during the lemon law rights period and was not corrected, you must first:

1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and
2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF HAWAII

If this vehicle does not conform to its applicable warranties, and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Written noticication to Kia of the motor vehicle nonconformity at the address indicated below is required in order to become eligible for a replacement or repurchase of the vehicle.

Kia offers its consumer third party arbitration through BBB AUTO LINE, a dispute resolution process administered by the Council of Better Business Bureaus. For further information regarding arbitration through BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

You may also be entitled to arbitration under a arbitration program certified and administered by your state. For further information about your state's certified arbitration program, contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P.O.Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF IDAHO

IMPORTANT : IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S **LEMON LAW** TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS.

HOWEVER, TO BE ENTITLED TO A REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE.

YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM WHICH THE MANUFACTURER MUST OFFER IN THIS STATE.

In order to exercise these legal rights, you must first :

1) notify Kia at the address below of the problem with your vehicle,
2) provide Kia with an opportunity to repair it, and
3) use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF ILLINOIS

If after a reasonable number of repair attempts, the new motor vehicle you purchased does not conform to Kia's express warranty, under the Illinois New Vehicle Buyer Protection Act you may be entitled to a new (or comparable) replacement vehicle or, upon return of the car, to a refund of the full purchase price including all collateral charges, less an allowance for your actual use. It is presumed that a reasonable number of repair attempts have been made if, during one (1) year following delivery or 12,000 miles of use, whichever occurs first, there have been four or more unsuccessful attempts to repair the same nonconformity, or the vehicle has been out of service for repair of nonconformities for a total of thirty (30) or more business days.

In order to exercise these legal rights, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle,
2) provide Kia with an opportunity to repair it, and
3) use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE, is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you are dissatisfied with the decision reached in the infomal dispute settlement procedure or the results of such a decision, you may bring a civil action to enforce your right under the New Vehicle Buyer Protection Act.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF INDIANA

IMPORTANT : If this vehicle is defective, you may be entitled under state law to a replacement or refund.

NOTICE

INDIANA LAW REQUIRES YOU TO USE A CERTIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES.

FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT UNDER §24-5-13-19.

Should you seek a replacement or refund under the Indiana Lemon Law, you must use the BBB AUTOLINE prior to initiating court action.

BBB AUTOLINE is a third-party complaint resolution service administrated by the Coucil of Better Business Bureaus. For additional information about the BBB AUTOLINE, review pages 40-44 on this book or contact Kia at the address or toll-free number indicated below;

Consumer Assistance Center
Kia Motors America,Inc.
P.O. Box 52410
Irvine,CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF IOWA

"THE PURCHASER OR LESSEE OF THIS VEHICLE IS PROTECTED UNDER THE WARRANTY PROVISIONS OF 1991 IOWA ACTS HOUSE FILE, 566, COMMONLY REFERRED TO AS THE "LEMON LAW" IF THIS VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY DURING THE TERM OF THE WARRANTY, THE FIRST TWO YEARS OF OWNERSHIP OR THE FIRST 24,000 MILES, WHICHEVER EXPIRES FIRST, AND THE NONCONFORMITY SUBSTANTIALLY IMPAIRS THE VEHICLE, YOU MAY QUALIFY FOR A REFUND OR REPLACEMENT OF THIS VEHICLE. CONTACT THE MANUFACTURER OF THE VEHICLE IF YOU BELIEVE THE VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY. FOR FURTHER INFORMATION REGARDING YOUR RIGHTS AND OBLIGATIONS UNDER LEMON LAW, CONTACT THE CONSUMER PROTECTION DIVISION OF THE IOWA ATTORNEY GENERAL'S OFFICE AT: CONSUMER PROTECTION DIVISION, HOOVER STATE OFFICE BUILDING, DES MOINES, IOWA 50319 OR CALL (515) 281-5926."

To contact the manufacturer, call or write to:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. Should you seek a repurchase or replacement under your state Lemon Law, you must use BBB AutoLine prior to initiating any court action.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll free number indicated above.

In addition, in order to seek remedies under your state Lemon Law you must first:

1) notify Kia at the address above, by certified mail, registered mail or overnight service of the problem with your vehicle, and

2) provide Kia an opportunity to repair it

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF KANSAS

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF KENTUCKY

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF LOUISIANA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MAINE

LEMON LAW INFORMATION: IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE. The Maine "Lemon Law" (10 M.R.S.A. Sec's. 1161-1169) provides protection for consumer buyers or lessees who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU MAY HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

1) There is a defect(s) which substantially impairs the use, safety, or value of the vehicle, **AND**
2) The defect(s) still exists or has recurred after either:
   A. three or more repair attempts for the same defect, two or more which must be by the same dealer, or
   B. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, **AND**
3) This unrepaired defect(s) happened within the Lemon Law's term of protection: the manufacturer's express warranties, or the three year period following the delivery date of the vehicle to the original consumer buyer or lessee, or during the first 18,000 miles of operation, whichever comes first, **AND**
4) You notified the manufacturer that you wanted a refund or replacement vehicle and you gave the manufacturer one final repair attempt of no more than 7 business days. **FOR THIS VEHICLE YOU MUST NOTIFY THE FOLLOWING PERSON OF THE DEFECTS AND THE RIGHT TO MAKE A FINAL REPAIR:**

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

Send this final repair letter by certified mail with a receipt, and keep a copy for your records.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE AFTER THESE LEMON LAW STANDARDS HAVE BEEN MET, YOU HAVE A RIGHT TO HAVE YOUR CASE ARBITRATED BY THE STATE.

This state-run arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program you will be sent a decision within 45 days of when you request for arbitration is accepted.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS

To request arbitration or to get further information, contact:

Attorney General's Lemon Law Arbitration Program
Consumer & Antitrust Division
State House Station 6
Augusta, ME 04333
(207)626-8848

Should you seek a replacement or repurchase of your vehicle under the Maine Lemon Law, you must first resort to BBB AUTO LINE or arbitration through the state-run program prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under the Maine Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MARYLAND

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

In order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MASSACHUSETTS

MASSACHUSETTS "LEMON LAW" INFORMATION:

IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE

The Massachusetts "Lemon Law," MGI c. 90, s. 7N 1/2 provides protection for consumers who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

A) there is a substantial defect(s), **AND**

B) the defect(s) still exists or has recurred after either:

1. three or more repair attempts for the same defect, or
2. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, within one year of 15,000 miles (whichever comes first) after original delivery, **AND**

C) the manufacturer has been notified of the defect(s) and given one final repair attempt of no more than seven business days.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE AFTER THESE STANDARDS HAVE BEEN MET, YOU HAVE THE RIGHT TO HAVE YOUR CASE ARBITRATED BY A STATE-CERTIFIED ARBITRATOR.

This state-certified arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program, you will be sent a decision within 45 days of when your request for arbitration is accepted.

Under the law, you must request state-certified arbitration within 18 months of original delivery of the vehicle.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS.

To request arbitration or to get information, contact:

Office of Consumer Affairs
and Business Regulation
One Ashburton Place
Boston, MA 02108

Lemon Law Information: (617) 727-7780, 1-888-283-3757

Kia offers its consumers arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-44 of book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MICHIGAN

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MINNESOTA

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S "LEMON LAW" TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOWEVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM, WHICH THE MANUFACTURER MUST OFFER IN MINNESOTA."

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. Should you seek a replacement or repurchase under your state Lemon Law, you must use BBB AUTO LINE prior to initiating court action.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MISSISSIPPI

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MISSOURI

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and:

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF MONTANA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must :

1) notify Kia at the address below, by mail, of the problem with your vehicle, and:

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEBRASKA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must :

1) notify Kia at the address below, by mail, of the problem with your vehicle, and:

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEVADA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEW HAMPSHIRE MOTOR VEHICLE ARBITRATION BOARD

The New Hampshire New Motor Vehicle Arbitration Law, RSA 357-D, applies to new motor vehicles sold or leased (for two or more years) and/or registered in the State of New Hampshire. A new motor vehicle is defined as a passenger vehicle, motorcycle, or truck with a gross vehicle weight not exceeding 9,000 pounds.

If, during the express warranty period, you discover a defect which substantially impairs the use, market value, or safety or this vehicle, and it has not been successfully repaired after three repair attempts by the manufacturer, its agent, or an authorized dealer, or it has been out of service by reason of repair of one or more nonconformities, defects, or conditions for a cumulative total of thirty business days, you may be entitled to apply for a comparable replacement or a refund of purchase price plus incidental damages less a reasonable allowance for use.

In order for a repair attempt to qualify, you must obtain a written repair order. Neither the manufacturer nor any agent of the manufacturer (including the dealership service) may refuse to provide you with a written repair order at your request.

The vehicle is deemed to be out of service if it is in for repair for a majority of the day.

You cannot use the New Motor Vehicle Arbitration Law if you elect to use the manufacturer's dispute settlement mechanism. Forms for electing to proceed before the New Hampshire Motor Vehicle Arbitration Board should be included with your new vehicle on delivery.

You may not use the New Motor Vehicle Arbitration Law if you have stopped making payments on any lease or financing agreement because of the vehicle's condition.

The New Hampshire Motor Vehicle Arbitration Program includes other eligibility requirements which you must meet to qualify.

For information as to your rights under the New Motor Vehicle Arbitration Law or for additional forms, contact the **New Hampshire Motor Vehicle Arbitration Board, 10 Hazen Drive, Concord, New Hampshire 03305, telephone (603) 271-6383,** or your dealer.

Kia offers its consumers third-party arbitration through BBB AUTOLINE a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTOLINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

You may also wish to contact Kia at the following address:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEW JERSEY

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER NEW JERSEY LAW TO A REFUND OF THE PURCHASE PRICE OR YOUR LEASE PAYMENTS. FOR COMPLETE INFORMATION REGARDING YOUR RIGHTS AND REMEDIES UNDER THE RELEVANT LAW, CONTACT THE NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, AT POST OFFICE BOX 45026, 124 HALSEY STREET, NEWARK, NEW JERSEY 07102, TEL. NO. (973)504-6226."

The Lemon Law is a consumer protection law enacted by the New Jersey Legislature to assist consumers when they purchase a new motor vehicle that develops repeated defects or lengthy unusable periods during the first two years or 24,000 miles (whichever comes first). A new motor vehicle is presumed a lemon if it has one or more defects that continue to exist after three attempt at repairs, OR after the vehicle has been out of service for a total of 20 cumulative calendar days. The law also provides procedures to quickly resolve disputes between a consumer and a manufacturer and specific remedies when the uncorrected defect substantially impairs the use, value or safety of the new vehicle.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and
2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEW MEXICO

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NEW YORK NEW CAR LEMON LAW BILL OF RIGHTS

(1) IN ADDITION TO ANY WARRANTIES OFFERED BY THE MANUFACTURER, YOUR NEW CAR, IF PURCHASED AND REGISTERED IN NEW YORK STATE, IS WARRANTED AGAINST ALL MATERIAL DEFECTS FOR EIGHTEEN THOUSAND MILES OR TWO YEARS, WHICHEVER COMES FIRST.

(2) YOU MUST REPORT ANY PROBLEMS TO THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER.

(3) UPON NOTIFICATION, THE PROBLEM MUST BE CORRECTED FREE OF CHARGE.

(4) IF THE SAME PROBLEM CANNOT BE REPAIRED AFTER FOUR OR MORE ATTEMPTS; OR IF YOUR CAR IS OUT OF SERVICE TO REPAIR A PROBLEM FOR A TOTAL OF THIRTY DAYS DURING THE WARRANTY PERIOD; OR IF THE MANUFACTURER OR ITS AGENT REFUSES TO REPAIR A SUBSTANTIAL DEFECT OR CONDITION WITHIN TWENTY DAYS OF RECEIPT OF NOTICE SENT BY YOU TO THE MANUFACTURER BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED; THEN YOU MAY BE ENTITLED TO EITHER A COMPARABLE CAR OR A REFUND OF YOUR PURCHASE PRICE, PLUS LICENSE AND REGISTRATION FEES, MINUS A MILEAGE ALLOWANCE ONLY IF THE VEHICLE HAS BEEN DRIVEN MORE THAN 12,000 MILES.

(5) A MANUFACTURER MAY DENY LIABILITY IF THE PROBLEM IS CAUSED BY ABUSE, NEGLECT, OR UNAUTHORIZED MODIFICATIONS OF THE CAR.

(6) A MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE IF THE PROBLEM DOES NOT SUBSTANTIALLY IMPAIR THE VALUE OF YOUR CAR.

(7) IF A MANUFACTURER HAS ESTABLISHED AN ARBITRATION PROCEDURE, THE MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE UNTIL YOU FIRST RESORT TO THE PROCEDURE.

(8) IF THE MANUFACTURER DOES NOT HAVE AN ARBITRATION PROCEDURE, YOU MAY RESORT TO ANY REMEDY BY LAW AND MAY BE ENTITLED TO YOUR ATTORNEY'S FEES IF YOU PREVAIL.

(9) NO CONTRACT OR AGREEMENT CAN VOID ANY OF THESE RIGHTS.

(10) AS AN ALTERNATIVE TO THE ARBITRATION PROCEDURE MADE AVAILABLE THROUGH THE MANUFACTURER, YOU MAY INSTEAD CHOOSE TO SUBMIT YOUR CLAIM TO AN INDEPENDENT ARBITRATOR, APPROVED BY THE ATTORNEY GENERAL. YOU MAY HAVE TO PAY A FEE FOR SUCH AN ARBITRATION. CONTACT YOUR LOCAL CONSUMER AFFAIRS OFFICE OR ATTORNEY GENERAL'S OFFICE TO FIND OUT HOW TO ARRANGE FOR INDEPENDENT ARBITRATION.

Should you seek a replacement or repurchase under the Lemon Law, you must use either BBB AUTO LINE or your state arbitration board prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NORTH CAROLINA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle at least 10 days before filing suit, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF NORTH DAKOTA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF OHIO

IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION.

NOTICE

OHIO LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES. FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT UNDER SECTION 1345.75 OF THE REVISED CODE.

Should you seek a replacement or repurchase under Ohio Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party complaint resolution service administered by the Coundil of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF OKLAHOMA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state “Lemon Law” to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF OREGON

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll- free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle (a request by you to use BBB AUTO LINE to resolve your concerns would qualify as proper notification), and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF PENNSYLVANIA

If the new motor vehicle you have purchased does not conform to the manufacturer's express warranty, the Pennsylvania Automobile Lemon Law provides that the manufacturer may have to replace it or pay you a refund, at your option.

If you discover a defect that substantially impairs the use, value, or safety of this vehicle, contact the manufacturer or its authorized service and repair facility immediately.

Your Lemon Law rights only cover defects which occur within one year after delivery, 12,000 miles of use, or the term of the express warranty, whichever comes first.

The law states that it is reasonable for the dealer, manufacturer, or its agent to make up to three separate attempts to correct the same defect.

After three unsuccessful repair attempts, or after a total of thirty days in which the vehicle is out of service for repair, you may be entitled to a comparable replacement vehicle or a refund of the purchase price less an allowance for your actual use.

The manufacturer or dealer must provide you with an itemized statement of all repair work performed when your vehicle is returned from service. Keep those records for future reference.

For more information, contact the Office of Attorney General, Bureau of Consumer Protection, Strawberry Square, 14th Floor, Harrisburg PA 17120

If a dispute arises concerning a defect, you must resort to BBB AUTO LINE, a third-party complaint resolution service offered by Kia and administered by the Council of Better Business Bureaus. However, if you choose to seek remedies that are not created by the Pennsylvania Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF RHODE ISLAND

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. You must use either BBB AUTO LINE or the arbitration procedure established by Rhode Island's Consumer Council prior to initiating court action if you seek a replacement or repurchase of your vehicle. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek remedies that are not created by your state Lemon Law, you need not use BBB AUTO LINE or the procedure established by the Rhode Island Consumer Council, although the option of using BBB AUTO LINE is still available to you.

In addition, in order to seek remedies under your state Lemon Law, you must provide Kia with one additional repair attempt.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF SOUTH CAROLINA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF SOUTH DAKOTA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF TENNESSEE

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF TEXAS

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, and the non-conformity creates a serious safety hazard or substantially impairs the use or market value of the vehicle, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under your state Lemon Law, you must resort to the Texas Motor Vehicle Commission's resolution process prior to initiating court action.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a dispute resolution service administered by the Council of Better Business Bureaus (BBB), to equitably resolve your concerns. This service is offered at no cost to you. BBB AUTO LINE decision is binding on Kia, but not on you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle and,

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF UTAH

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF VERMONT

The Vermont Lemon Law applies to new motor vehicles sold or leased (for two or more years) or registered in the State of Vermont. A new motor vehicle is defined a passenger vehicle or truck, with a gross vehicle weight of 12,000 pounds or less, still under the manufacturer's express warranty.

You may be entitled to apply for a comparable replacement vehicle or prorated refund if :

1) you discover a defect during the express warranty period which substantially impairs the use, market value or safety of this vehicle which has not been sucessfully repaired after three repair attempts by an authorized dealer, with at least the first repair occuring under the express warranty; or

2) this vehicle has been out of service for repair for a cumulative total of thirty (30) calendar days within the express warranty.

A written repair order or examination must be obtained for a repair attempt to qualify towards meeting the presumption of reasonable repair.

The vehicle is deemed to be out of service if it is in for repair for a majority of the day.

You may not use the Lemon Law if you elect to use the manufacturer's dispute settlement mechanism or if you have stopped making payments on any finance agreement.

The New Motor Vehicle Arbitration program includes other eligibility requirements that you must meet to qualify.

Forms to initiate the New Motor Vehicle Arbitration process should be included with your new vehicle upon delivery.

For information as to your rights under the Lemon Law or to request forms, contact :

New Motor Vehicle Arbitration
Agency of Transportation - Drawer 33
Policy & Hearing Section
National Life Records Center Building
Montpelier, VT 05633 - 5001
Telephone : 802-828-2943 Facsimile : 802-828-2413
Telecommunications Relay Service, TTY/TDD:1-800-253-0191
www.state.vt.us/atg/Lemon.htm

Kia offers its consumer third-party arbitration through BBB AUTOLINE a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTOLINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.You may also wish to contact Kia directly at the following address :

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF VIRGINIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its consumers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF WASHINGTON

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, you may be entitled under the provisions of your state “Lemon Law” to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use your state sponsored new motor vehicle arbitration board, or Kia's third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus, prior to initiating court action.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address of toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle and your request for eigher a refund or replacement of the vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF WEST VIRGINIA

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION. HOWEVER, TO BE ENTITLED TO A REPLACEMENT OR TO COMPENSATION, YOU MUST FIRST NOTIFY THE MANUFACTURER OF THE PROBLEM IN WRITING AND PROVIDE THE MANUFACTURER AN OPPORTUNITY TO REPAIR THE VEHICLE."

Should you seek replacement or repurchase under Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF WISCONSIN

IMPORTANT : If this vehicle is defective, you may be entitled under state law to a replacement or refund

NOTICE

WISCONSIN LAW REQUIRES YOU TO USE A CERTIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES.

FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT UNDER §218.0171

Should you seek a replacement or refund under the Wisconsin Lemon Law, you must use the BBB AUTOLINE prior to initiating court action.

BBB AUTOLINE is a third-party complaint resolution service administrated by the Coucil of Better Business Bureaus. For additional information about the BBB AUTOLINE, review pages 40-44 on this book or contact Kia at the address or toll-free number indicated below;

Consumer Assistance Center
Kia Motors America,Inc.
P.O. Box 52410
Irvine,CA 92619-2410
1-800-333-4KIA(4542)

NOTICE TO CONSUMERS STATE OF WYOMING

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-44 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and

2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA(4542)

Notes

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Notes

Important

Please keep this manual with your Kia Vehicle. This manual should be presented to a Kia Dealer if warranty service is needed. This manual should remain with your Kia Vehicle if you sell it so future owners will have this information.

Definitions

As used in this manual (unless otherwise specifically stated):

"Kia" means Kia Motors America, Inc., P.O.Box 52410 Irvine, CA 92619-2410, U.S.A., the distributor of Kia Vehicles in the United States.

"Kia Vehicle" means a 2012 model year Kia Motor Vehicle manufactured by Kia Motors Corporation, 231 Yangjae-Dong, Seocho-Ku, Seoul, Korea.

"Authorized Kia Dealer" means a person in the United States of America authorized by Kia Motors America, Inc. to service Kia Vehicles or perform repairs under the warranties in this manual.

"Kia Accessory" means a Genuine Kia Accessory or Genuine Kia optional equipment supplied by Kia Motors America, Inc.

Circle One Miss Ms. Mrs. Mr.

Owner's Name

Address

City State Zip Code

Telephone Number Consumer Email

Salesperson's Name

Dealer's Name

Address

City State Zip Code

Dealer Code Date of Retail Delivery or First Use

Vehicle Identification Number

Speedometer Replacement Record

The speedometer in this vehicle was replaced on _____ (date)

with _____ miles.

Dealer Name

Dealer Signature

To determine true vehicle mileage, the mileage noted here should be added to the current mileage shown on the speedometer installed.

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